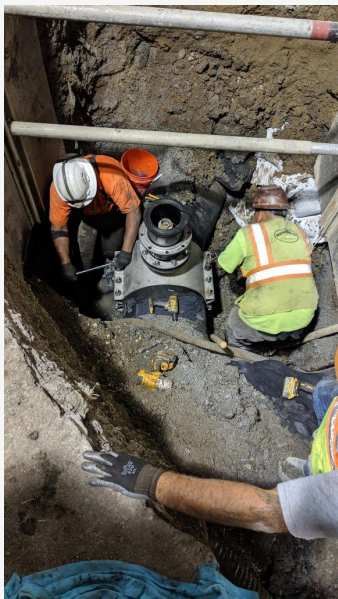


General Managers' Monthly Bulletin

April 2020

Ross Valley Sanitary District provides this monthly news bulletin of current notable activity and events to stay connected to the community we serve. We welcome your feedback on any information in the bulletin, and if at any time you no longer prefer to receive this information, simply unsubscribe using the link below.

For more information, visit www.RVSD.org.



Heading into May, we want to thank everyone in the community for coming together as we all continue adjusting to the realities of this ongoing COVID-19 Pandemic. On April 22 we celebrated the 50th anniversary of Earth Day, and were reminded of the interconnected nature of the environment that we all share, and the sewer system is an important element of living sustainably on the planet.

Sewers protect the public from disease and our efforts now are as important as ever for our community. We are an essential service and our work, though often overlooked, is right up there with health care and provision of food and water. If you think about it, sewer and garbage are the critical functions that go hand-in-hand with water and food, respectively. We have to attend to the waste part of this cycle or risks to public health go up rapidly and exponentially.

As an essential service, RVSD continues to maintain daily operations and maintenance of approximately 200 miles of collection sewer lines and 19 pumping stations, as well as various capital projects which are essential and must continue during this pandemic. During April, our maintenance staff focused on the "essential of the essential" services, which are line cleaning and pump station maintenance, and we exceeded our monthly targets for linear feet of lines cleaned. **One piece of good news is that we are not noticing increases in non-flushable wipes and paper products in the sewers in the last month, and we appreciate our residents and businesses putting such items in the trash where they belong.**

Our vital sewer infrastructure collects, pumps, and transports approximately four million gallons of wastewater per day to the Central Marin Sanitation Agency for treatment before discharge to San Francisco Bay. Our number one priority during this unprecedented time continues to focus on protecting public health and the environment while also respecting the Governor's Orders, including social distancing, personal protective equipment, and frequently washing our hands.

Working to Keep You Safe

Our collection system, pumping equipment, and District services continue to run smoothly. Staff are fully trained and equipped to comply with local, state, and federal safety and quality protocols for managing our sewer system. Additional information for customers to be aware of includes:

- **Access to our public lobby and other facilities remains closed to the public and all non-essential visitors until further notice.** We continue to issue permits, schedule essential inspection appointments, and process grant and loan applications electronically via info@rvsd.org, Monday through Friday.
- **All non-essential, meetings, inspections, site visits, etc. also continue to be cancelled or rescheduled until conditions change and they can be safely rescheduled.** We continue to deliver services wherever possible by appointment, but generally by telephone and digitally, until a more appropriate time. Please continue to communicate with us by phone at 415- 259-2949, by email to individual staff members, by email to Info@rvsd.org, or online at www.rvsd.org.
- **Remember, please help the community sewer system by flushing only toilet paper.** Wipes, paper towels, rags and shop towels do not break down and can clog your home's pipes and contribute to clogs and overflows in the public sewer system. In addition, there may be new chefs cooking in your kitchen (kids in particular!) who could benefit from the video on FOG: Fats, Oils & Grease, which should not be poured down the drain! You can see all informational videos via our website [Sustainability page](#).
- If you have a public sewer emergency, such as a manhole overflow, leaking pipe or smell or see sewage on the ground, please contact us immediately for 24-hour response at 415-259-2949.

Additional information about COVID-19 can be found at the links provided below:

- [Marin County Health and Human Services](#) - FAQ for COVID-19
- [The Centers for Disease Control \(CDC\) and Federal Occupational Health and Safety Administration \(OSHA\)](#) - COVID-19 Guidance for Water/Wastewater Systems

Thank for your continued patience, understanding and cooperation as we continue working to ensure safe, reliable, and efficient services during this trying time.

Steve Moore, General Manager



THANK YOU ROSS VALLEY RESIDENTS AND BUSINESSES!! Unlike many other sewer systems around the country, during April we have not seen increased amounts of non-flushable paper products in our sewers and pump stations. We appreciate your efforts! Please remember to **ALWAYS** put wipes, paper towels and similar products in the trash, not the toilet.

[Click here](#) to see videos on how to properly dispose of expired and/or unused medications, Fats, Oils and Grease (FOG), and more! Refer to the links below to learn more about what to do with "flushable" wipes and similar items.

- [California Association of Sanitation Agencies](#) (CASA) website.
- [Avoid Fatbergs!](#) Don't Flush Wipes Due to Virus, California Says
- [California Issues Warning](#) about Disinfecting Wipes
- [California Water Board](#) Do NOT Flush Wipes News Advisory
- [Disinfecting Wipes Being Flushed Down Toilets](#) Causing Major Pipe Problems

Important Reminders:

- [Click here](#) to review our Frequently Asked Questions (FAQs) that explain sewer overflows and what to do.

If you see or experience a public sewer emergency, call the RVSD Emergency Line 24/7 at 415-259-2949. Common reasons to call include a manhole overflow, leaking pipe, odors or visible sewage on the ground. Our emergency crews are available 365 days of the year, 24 hours a day, seven days per week!

Before you hire a plumbing contractor, [click here](#) to check the California Department of Consumer Affairs Contractors State License Board (CSLB) for more information. Make sure any plumber you hire is familiar with district policies and programs for any private property sewer emergency.

All of this information is found online [here](#), or by clicking "EMERGENCY" on our website [homepage](#).

Capital Improvement Program (CIP) Construction Projects Will Continue during the COVID-19 Shelter in Place Order as these are essential infrastructure upgrades

[Upcoming projects are being planned and going out to bid](#) and recently completed projects throughout our service area can be viewed by clicking here.

Sewer line repair and rehabilitation projects help protect public health and the

environment by reducing the risk of sewer overflows.

Visit our [Capital Improvement Program](#) (CIP) web page for the latest project information and updates as the projects below begin construction per the anticipated dates list below:

- [Force Main Appurtenances Project](#) (Larkspur), replacing eight valves on the Force Main system - Construction to begin May 5, 2020
- [Laurel Grove Sewer Rehabilitation Project](#) (Kentfield - between Sir Francis Drake Blvd. and Makin Grade) to increase capacity and prevent sanitary sewer overflows - Bid Opening scheduled for May 21, 2020.
- **Larkspur Pump Station 14 Improvements and South Eliseo Pump Stations 24 & 25 generator replacements** (Larkspur) - Projects are currently in the design phase.
- **Large Diameter Gravity Sewer Project** (Lower Shady Lane/Poplar Ave) is completing lateral connections that were added to the original scope of work to the new sewer located in Bolinas Road - Work is anticipated to be complete in June 2020.
- [Larkspur Landing Cleanup Project](#) - Cleanup activities will resume in early-June 2020.

[COVID-19 Exposure Control Plan](#) measures were adopted by the District in early-April 2020. These measures are in place and will be adhered to throughout construction on these projects, as well as in our daily operations and maintenance practices.

Want to receive timely construction updates? [Click here](#) to select the project you want updates for or call us at 415-259-2949.



Next Board Meeting:

Ross Valley Sanitary District Board Meetings are typically held the third Wednesday of each month at 5pm.

Due to current COVID-19 conditions, **members of the public can attend the RVSD Regular Board meeting scheduled for Wednesday, May 20, 2020**

from their computer, tablet or smartphone.

Open session will begin at 5:30 PM. [Click here](#) for updated meeting access information 24 hours before the meeting. [Check the agenda posting here](#) 72 hours before each meeting for open session time.

Want an alert when the next Board meeting agenda is available? Please write to our [Clerk of the Board](#) to request to be included in upcoming agenda alerts.

MAP LEGEND

Sewer Improvement Projects

Project Areas

Current Infrastructure and Capital Improvement Projects

Gravity Sewer System

Gravity Sewer
Manholes, Recesses, Other

Pump Station Projects

South Eliseo Pump Stations 24 & 25 Generator Replacements
Larkspur Pump Station 14 Improvements

Pump Stations

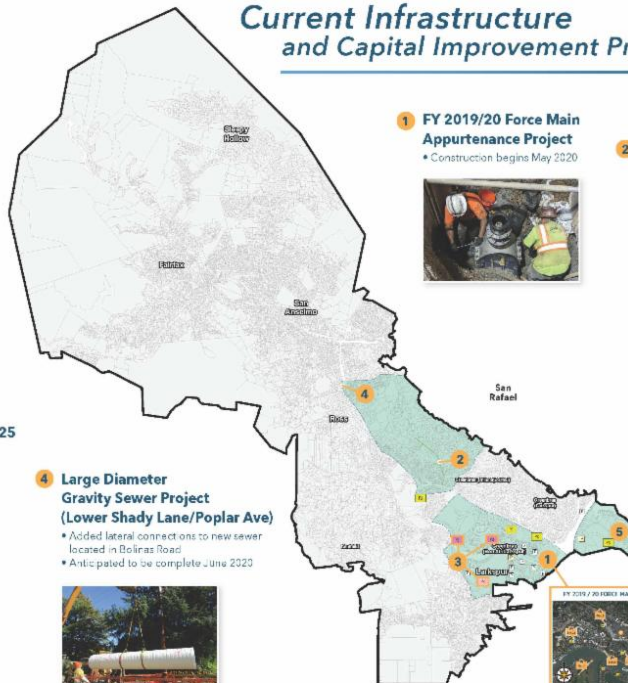
Water Pump Station
Water Station
Lift Station

Shelter Boundary



Map is not to Scale

Current Infrastructure and Capital Improvement Projects



1 FY 2019/20 Force Main Appurtenance Project

- Construction begins May 2020



2 Laurel Grove Sewer Rehabilitation Project (Kentfield)

- Opening Bids in May 2020



3 Larkspur Pump Station 14 Improvements and South Eliseo Pump Stations 24 & 25 (Larkspur) Generator Replacements

- Project is in design phase



4 Large Diameter Gravity Sewer Project (Lower Shady Lane/Poplar Ave)

- Added lateral connections to new sewer located in Bolinas Road
- Anticipated to be complete June 2020



5 Larkspur Landing Cleanup Project

- Cleanup to resume in Spring 2020



[Click here to visit RVSD.org](http://RVSD.org)